

Accessibility Statement for Kingsbrook Parish Council

Kingsbrook Parish Council (KPC) is committed to ensuring digital accessibility for people with disabilities. We are continually improving the user experience for everyone and applying the relevant accessibility standards in accordance with the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018.

Measures to support accessibility

KPC takes the following measures to ensure accessibility of The Council:

- Regular updates using a web design specialist.
- Regular review of documents.
- An ongoing review plan to consider the inaccessibility of historic documents stored on our website.
- Documents available on request in alternative formats (subject to availability).

Whilst we will undertake actions to ensure compliance, we will also consider that the steps taken be proportionate to our scope.

Conformance status

The Web Content Accessibility Guidelines (WCAG) defines requirements for designers and developers to improve accessibility for people with disabilities. It defines three levels of conformance: Level A, Level AA, and Level AAA.

The Council is partially conformant with WCAG2.1 level AA. Partially conformant means that some parts of the content do not fully conform to the accessibility standard.

Compatibility with browsers and assistive technology

KPC website is designed to be compatible with the following assistive technologies:

- Mobile Phones
- PC and Mac Computers
- All Tablet devices
- All known Browsers
- Screen Readers

Technical specifications

Accessibility of KPC website relies on the following technologies to work with the particular combination of web browser and any assistive technologies or plugins installed on your computer:

- HTML
- CSS
- JavaScript

These technologies are relied upon for conformance with the accessibility standards used.

Limitations and alternatives

Despite our best efforts to ensure accessibility of KPC and its website, there may be some limitations. Below is a description of known limitations, and potential solutions. Please contact us if you observe an issue not listed below.

Known limitations for NMPC and its website.

1. Comments from users: Uploaded images may not have text alternatives because we cannot ensure the quality of contributions.

For any of the issues listed or issues that you have personally encountered please contact the clerk as we may be able to provide them in an alternative format to facilitate accessibility.

Content that's not within the scope of the accessibility regulations

PDFs and other documents

We are required to display some documents provided by third parties. This may not be accessible but we will aim to provide them in an accessible format upon request.

The accessibility regulations [do not require us to fix PDFs or other documents published before 23 September 2018](#) if they're not essential to providing our services.

Any new PDFs or Word documents we publish will endeavour to meet accessibility standards and we will always do our utmost to provide documents in alternative formats if requested.

Assessment approach

KPC assessed the accessibility of it's website by the following approaches:

- Self-evaluation.

KPC are currently reviewing the website to achieve a higher degree of accessibility. This self-evaluation will be ongoing with a planned schedule of works therefore please contact the clerk should you find any areas that limit your accessibility so that they may be considered for improvement.

Reporting accessibility problems with this website

We're always looking to improve the accessibility of this website. If you find any problems not listed on this page or think we're not meeting accessibility requirements, contact: info@kingsbrookpc.co.uk giving the page title and the nature of the problem.

Enforcement procedure

The Equality and Human Rights Commission (EHRC) is responsible for enforcing the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018 (the 'accessibility regulations'). If you're not happy with how we respond to your complaint, [contact the Equality Advisory and Support Service \(EASS\)](#).

Formal approval of this accessibility statement

This Accessibility Statement is approved by: Kingsbrook Parish Council, Melody O'Donnell, Clerk to the Council